

Stop Dialing By Hand!

Dramatically increase your number of telephone calls and save huge amounts of time!



Cheetah
Power Dialer Software
using
Speedy Dialer

Call phone lists fast to speak to people live!
No dropped or abandoned calls!



Cheetah Power Dialer software and *Speedy Dialer* hardware work together to create a powerful telephone dialing tool. Most customers call twice as many people using *Cheetah* as they would if dialing by hand.

Designed for...

Businesses * Telemarketers * Call Centers * Political Campaigns
Government Agencies * Professionals * Entrepreneurs * Disabled People

For Desktop or Laptop Computers using
Windows XP Home, Pro, or Server, as well as Vista Home Premium, Business, or Ultimate.

Includes ability to scrub "Do Not Call" telephone numbers.

***Cheetah* \$399**

including *Speedy Dialer* hardware

Includes 1 hour or 1 year (whichever comes first) of Technical Support.
(If needed, additional technical support may be purchased for \$50 per hour.)

CALLPHYSICS

16475 Dallas Parkway Suite 350 Addison, TX 75001

Tel: 800-364-4086 Fax: 972-713-8364 E-mail: sales@callphysics.com
www.callphysics.com www.autodialersonline.com www.auto-dialers.net

The Details: Speedy Dialer & Cheetah Software



Stop dialing phone lists by hand!
Save lots of time!
Speedy Dialer and I can help you
make all your calls.



What is Speedy Dialer?

Speedy Dialer is a computerized telephone dialer (external hardware device) that plugs into the back of your computer (into the serial or USB port). It is NOT a voice modem; *Speedy Dialer* is a sophisticated single line device that includes a built-in telephone. *Speedy Dialer* allows you to make telephone calls much faster and more efficiently than using voice modems or dialing by hand; therefore, you can make many more calls per hour.

What is Cheetah Power Dialer Software?

Cheetah is outbound “power dialing” telephone calling software for use with *Speedy Dialer*. It can automatically dial high volumes of telephone numbers for one or more live agents. It’s an inexpensive alternative to a predictive dialer.

- 📞 Works with MicroSoft Windows XP or Vista Home Premium, Business, or Ultimate.
- 📞 Operates on either a Desktop or a Laptop computer.
- 📞 Uses standard analog telephone lines, including VoIP lines.

Power Dialer

Call fast to speak to people live.
Contact information pops onto screen.
Ability to network multiple agent stations.



Features include:

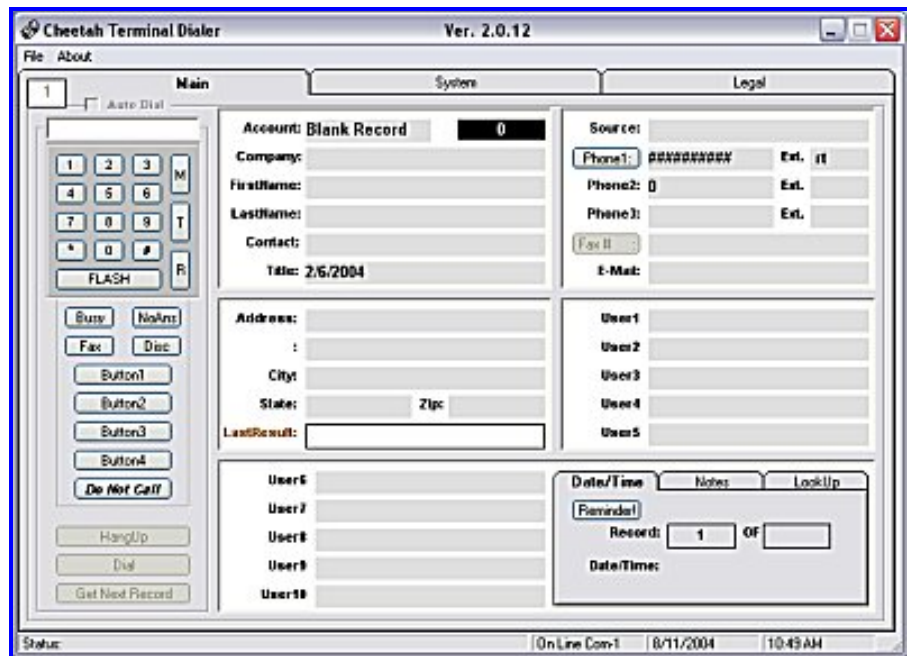
- 📞 The agent can hear the dialing and the answering of the telephone.
- 📞 The agent can instantly speak to the person who answers the telephone, or that telephone number can be marked as a fax, answering machine, disconnected number, etc.
- 📞 If a call is busy or there is no answer, it will automatically hang up and dial another number.
- 📞 The agent can click “Dial” at any time to begin dialing again or it can automatically begin dialing again after a predetermined number of seconds (this increases the productivity of agents).
- 📞 No calls are dropped since each live answer is always connected to a live agent.
- 📞 Each live agent will be able to view any information you have about the person who has been called.
- 📞 The live agent will be able to read scripts, make additions or changes, and type notes during each call.
- 📞 Conversations can be recorded (also called voice logging) onto your hard drive.
- 📞 Calls can be transferred or conferenced (if you have the “call transfer disconnect” feature from your telephone company).
- 📞 A pop-up calendar allows you to set appointments and automatically reminds you when it’s time to call someone.
- 📞 If the call is answered by someone’s voice mail or answering machine, the agent can click a button to play a pre-recorded message, rather than have to speak the same message each time.
- 📞 Reports are available showing the results of the calls.
- 📞 “Do Not Call” management is included to help protect against dialing anyone on a federal, state, or private “Do Not Call” list, if needed for your application.

Also included with *Cheetah* software is our own contact manager called “*Cheetah Manager*”. To create your dialing lists, you can use almost any data source of phone numbers to import into the “*Cheetah Manager*”. Examples of sources of phone numbers: Access. Excel. Outlook. Visual FoxPro. Sugar. ACT!. or GoldMine.

Networking Multiple Agents for Power Dialing

- ☎ You can start with only one *Cheetah* and *Speedy Dialer* and add more as needed.
- ☎ Each can be independent or you may network multiple units to a server to access the list of contact names and telephone numbers.
- ☎ The number of units you can network will depend on several factors including your data base type and size, how many users are on the network, and the speed of the network.
- ☎ Windows XP Home will network up to 4 stations and Windows XP Pro will network up to 10 stations. To network more than 10 stations, Windows 2000 Server or 2003 Server is required.
- ☎ Wireless networks are not supported since they are too slow.
- ☎ You will need a network technician or administrator if you want to network your computers together.

Screenshot of
Cheetah
Power Dialer:



Tool Kit

“Design your own applications.”



- ☎ A free Tool Kit is available for developers and programmers who wish to design their own applications using our *Speedy Dialer* external telephony boards.
- ☎ *Speedy Dialer* does not use TAPI.
- ☎ Applications can operate on Microsoft Windows 98, NT, 2000, XP, Vista and also on Linux.
- ☎ Custom design work and web hosting/managing are also available.

Other Products:

Predictive Dialer: If you need a more sophisticated dialer that calls and only connects your agents to live answers, see our 1 to 48 agent “Piranha Predictive Dialer” at: www.autodialersonline.com.

...Or...

Spider Web Dialer: If you need to call customers on your Web based CRM data base, see this product that uses *Speedy Dialer* at: www.autodialersonline.com or call at 800-364-4086.

...Or...

Auto Dialer: If you need a dialer that automatically calls (without an agent) and delivers pre-recorded messages to live answers and to answering machines, see our “Rapid Rabbit Auto Dialer Software” (using Speedy Dialer) or our 2 to 96 lines “Octopus Auto Dialer Express” (using Dialogic voice boards) by visiting: www.autodialersonline.com

What You Get When You Buy

Speedy Dialer



Rear View



Front View



Inside View

Designed & Manufactured in the USA Dimensions: Width 5” x Length 5” x Height 1.5”

Cheetah Power Dialer Software & Manual on CD



Warranty: Speedy Dialer & Cheetah are covered by a one year warranty. Technical Support is included: 1 hour or 1 year (whichever comes first).

Accessories also included:



PC Headset with microphone *
Serial Port Cable
USB to Serial Port Adapter
Telephone Cable
Audio Cables
Power Transformer **



* We use Plantronics headsets/microphones-your choice of monaural (1 ear) or binaural (both ears).
 ** Included transformers are designed and approved for use in USA & Canada; users in other countries will need a wall plug transformer that can provide an output voltage of 9 to 12 volts DC at a minimum of 200 milliamps current to the Speedy Dialer DC power input jack. The wall plug transformer input voltage and frequency must match the voltage and frequency of the local wall plug being used. The wrong transformer will damage the Speedy Dialer.
Accessories are not covered by 30 day warranty.

What You Need To Supply

- 1) **Telephone Line:** One standard business or residential analog telephone line. (VoIP service is also acceptable as long as an analog jack is provided and the voice quality is good.) Note: If Call Transfers will be needed when making calls, your telephone line will need the “call transfer disconnect” feature from the telephone company.
- 2) **Computer:** A desktop or laptop PC (see details on next page). Note: A Network Card is needed if Buyer wants to connect the system to a database on a server. Windows XP Home will network up to 4 stations. Windows XP Pro

will network up to 10 stations. If networking more than 10 stations, Windows 2000 Server or 2003 Server is required. A modem will be needed if Buyer wants to send Faxes from a station. More megabytes of RAM may be required if Buyer is using a large database of telephone numbers.

3) Surge Protector: For the telephone line and the electrical line, to protect against power surges and lightning.

Computer

If you provide a computer:

Minimum computer requirements: Desktop or Laptop PC with either Windows XP Home, Pro, or Server, or Vista Home Premium, Business, or Ultimate with at least 1 GHZ processor, 256 MB of RAM, 1 gigabyte of AVAILABLE hard drive space, CD ROM Drive, serial or USB port, Super VGA Monitor, Keyboard, Mouse, and Surge Protector and/or Battery Backup for the electrical and telephone lines. Important Note: If you will be importing large lists of telephone numbers, you may need a faster processor, more megabytes of RAM, and more hard drive space.

If you purchase our computer:



Price, specifications, and appearance are subject to change.

Clone Computer

Specifications	Clone \$795
Case Model	Mid-Tower, black
Case Dimensions (approx)	8" x 17" x 18"
Slots available	3 PCI
Processor Speed	2.4 GHz Intel P4
Memory	1 Gig Ram
Hard Drive	160 Gigs
CD ROM & DVD Drive	CD-RW & DVD, black
Floppy Drive	Yes, black
Printer Port	Parallel, USB, Serial
Network Adapter	Yes
Keyboard & Mouse	Yes, black
Speakers	Yes
Windows Oper. System	XP Professional
Monitor	Not included
Warranty	1 year
Shipping in USA:	FedEx: 2-day air = \$80 or Ground = \$30

Fill out these next 3 pages and fax to 972-713-8364

To Order: Page 1 of 3

Prices & Ordering: Speedy Dialer & Cheetah Software CALLPHYSICS

16475 Dallas Parkway Suite 350 Addison, TX 75001

Tel: 800-364-4086 Fax: 972-713-8364 E-mail: sales@callphysics.com

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1) Speedy Dialer & Cheetah Power Dialer Software CD:			
	Price	Quantity	Total
Include 1 hour or 1 year (whichever comes first) of Technical Support	\$399	X =	\$
2) Optional:			
	Price	Quantity	Price
___ Rapid Rabbit Auto Dialer Software CD (uses Speedy Dialer hardware) Includes 1 hour or 1 year (whichever comes first) of Technical Support	\$100	X =	\$
___ Speedy Weather Software CD (uses Speedy Dialer hardware) Includes 1 hour or 1 year (whichever comes first) of Technical Support	\$100	X =	\$
___ Surge Protector (for telephone & electrical lines)	\$10	X =	\$
___ Additional Technical Support (1 hour or 1 year-whichever comes 1 st)	\$50	X =	\$
3) Computer:			
	Price	Quantity	Price
___ Use your own Computer (see requirements in this brochure)	-0-	N/A	-0-
___ Purchase our Clone (see specifications in this brochure)	\$795	X =	\$

* **EXPRESS ONE YEAR LIMITED WARRANTY:** Manufacturer warrants that its hardware and software will be free of any significant defects for one year from purchase date. (There is no warranty on accessories such as headsets and cables). Manufacturer will repair or replace damaged or malfunctioning products at no charge, if within the warranty time limit and if there has been no damage by accidents, lightning or power surges, or misuse or abuse by the Buyer/User. Buyer must return any defective hardware prior to Manufacturer's shipping a replacement or Buyer must give a credit card number authorizing a charge until the defective hardware is returned to Manufacturer. Buyer/User and Manufacturer will each pay the shipping costs of returning any items to each other for repair or replacement. THERE ARE NO WARRANTIES THAT ARE NOT INCLUDED HERE.

* **TECHNICAL SUPPORT:** To begin using Technical Support, Buyer/User must first REGISTER at www.tella.com.net. One Hour or One Year (whichever comes first) of Technical Support is included with the purchase price for the original Buyer/User. Additional Technical Support may be purchased for \$50 per hour. Technical Support includes helping User install and learn how to use this software and hardware. Technical Support does not include teaching the User how to use a computer or how to use other vendors' software such as Windows or databases, or how to use telephone systems or network computers. Technical Support can explain to the User how to import and manage User's telephone number lists and Do Not Call lists, but Technical Support cannot actually edit or modify User's lists for him/her. If User does not have basic computer skills, a professional should be hired to contact Technical Support for installation and training. Technical Support hours are 8 am to 5 pm (US Central Time Zone), Monday through Friday, except for holidays. User may at any time leave VOICE MESSAGES or send E-mails with questions. Technical Support will make every reasonable effort to resolve questions and problems on a timely basis, within the times listed above; however, Technical Support may not always be able to resolve every problem, nor respond to every call immediately.

* **SOFTWARE & MANUAL UPDATES:** After the initial purchase, updates to the Software and Manual are available free of charge if Buyer obtains them from Manufacturer's Technical Support Web Site. A new copy of the Software on a CD is \$20 and a printed hard copy of the Manual is \$20. These prices include shipping by US Post Office. Overnight shipping is an additional \$10 in the USA.

* **RETURN POLICY:** Buyer will receive a full refund of the purchase price, less shipping and 15% restocking charge, if everything purchased is returned within 30 days from purchase date. The products must be returned to Seller in the original packing containers and all components must be in good condition. No refunds are available for custom programming or custom voice recordings. After purchasing this product, a refund is not available if any laws are later changed affecting the use of this product.

Prices & Ordering: Speedy Dialer & Cheetah Software

CALLPHYSICS

Order Date: ____/____/____

Totals:

1) Speedy Dialer & Cheetah Software Total from Page 1	SD & Cheetah	\$
2) Optional Total from Page 1	Optional	\$
3) Computer Total from Page 1	Computer	\$
Circle US Shipping: (call for price if shipping outside United States) Ground = FREE 2-Day = \$18 Std Overnight = \$36 COD Overnight = \$46 Or use your own FedEx or DHL Account # _____	Shipping	\$
No tax for buyers outside Texas, but if located in Texas, add 8.25% sales tax	Sales Tax	\$
TOTAL		\$

Payment:

<input type="checkbox"/>	Check: Payable in advance to "Electronic Voice Services, Inc."
<input type="checkbox"/>	Bank Wire: Payable in advance. Contact us for routing instructions.
<input type="checkbox"/>	PayPal --send to the following E-mail address: sales@evs7.com
<input type="checkbox"/>	Credit Card: Visa --- Mastercard --- Discover --- American Express --- Diners Club
	Credit Card # _____ Expiration Date : _____
	I authorize \$ _____ to be charged to my credit card account.
	(your signature) X _____

Sold To---Ship To:

Name:		
Company:		
Address:		
City:	State:	Zip:
Work Tel:	Cell or Home Tel:	
Fax:	E-mail:	

Please carefully read and sign the following "Liability & Responsibility".

Liability & Responsibility

This product has the capability of being operated in a variety of ways. The Buyer/User assumes all liability and responsibility for only operating this product legally, according to federal, state, and/or local laws. Laws are complex and may change from time to time, and laws vary from country to country and from state to state. A violation of any such laws could result in significant penalties and other sanctions. The Seller and the Manufacturer and its Technicians and Representatives are instructed not to offer any legal advice or interpretation of laws regarding the use of this product; however, if any advice or interpretation of laws is given, it should not be relied upon. Prior to buying or using this product, the Buyer/User should consult with an attorney to determine the extent of permissible activities. This is especially important if the Buyer/User intends to use this product for solicitation purposes (direct marketing, telemarketing, etc.). In addition, the Buyer/User should be aware that he or she may be responsible for maintaining "Do Not Call" lists. After purchasing this product, a refund is not available if any laws are later changed affecting the use of this product.

The Seller and Manufacturer strive to provide the highest quality software and hardware; however, there are a number of factors that can cause system malfunctions including, but not limited to, operator error, software corruption, software bugs, telephone line problems, electrical surges, hardware defects, and computer failures. The Manufacturer has provided the Buyer/User with tools to assist in cleaning the Buyer/User's dialing lists of "Do Not Call" telephone numbers; however, the Manufacturer cannot guarantee 100% integrity or reliability of these tools. The Seller and Manufacturer and its Technicians cannot be responsible if the Buyer/User adds other software or hardware that corrupt the system or for any other malfunctions.

The Buyer/User is responsible for making frequent backups of his or her system to protect against any loss of valuable data. The Seller and Manufacturer and its Technicians cannot be responsible for loss of data for any reason whatsoever. The Seller or Manufacturer will not be liable for any lost revenue, lost profits, penalties, fines, legal judgments, or other expenses due to loss of data, hardware or software problems, or for any other reason.

By using this product, the Buyer/User accepts 100% of the responsibility and liability regarding its use and will hold the Seller and the Manufacturer and its Technicians and Representatives completely harmless from any fines, penalties, litigation, expenses, or claims for any reason.

Buyer/User's Signature: _____ **Date:** _____

Print Name-Company/Organization: _____